

# HOPE AGENCY

---



ANNUAL REPORT  
FOR 2023



# MESSAGE FROM HOPE AGENCY

---



If there is one thing that is constant, it is that nothing is constant. But we have chosen to embrace the continual changes as opportunities to improve. And improve, we did. HOPE Agency expanded its athletic program offerings to include flag football, bowling, and swimming this past year. Over 55 athletes participated last year. HOPE Agency has expanded awareness through community outreach. We hope by 2025 we will no longer be confused with the various other entities with "hope" in their name.

Independent assessments boast 100% participant satisfaction with HOPE Agency's services. Over 65% of HOPE Agency participants are employed in the community.

We are excited about this momentum continuing into 2024! Speaking of Momentum, we are partnering with this great nonprofit to put on an art show featuring HOPE Agency artists in early 2024. In March, we are holding our first Battle of the Bands to support our new industry, Pawsabilities. I know that 2024 will continue to bring challenges, but with amazing team members who give HOPE Agency its heart, we will face and overcome those barriers.

Thank you for reading and stay tuned for another great year!

**AMY WALLMAN MADDEN**

Co-Founder

# PARTNERSHIPS AROUND THE COMMUNITY

---



## Employment Partners

- Hyvee Industries
- Woodlands Creek Retirement Center
- Marsden Inc
- Sodexo Inc
- Calvin Community
- Marshall's
- Home Depot
- True Value
- Goodwill of Central Iowa
- Menards
- Genesis Living
- Texas Roadhouse
- Wells Fargo
- Schneider Graphics
- Urbandale Library
- Fareway
- West Side Early Education
- Price Chopper
- Raygun

## Financial Partners

- Polk County Health Services
- Iowa Total Care
- Amerigroup
- Heart of Iowa Region
- Iowa Vocational Rehab
- Community Foundation of Greater Des Moines
- State Auto
- Holmes Murphy
- Individual Donors

## Community Partners

- DMACC
- Grandview College Career Center
- YMCA
- St. James Lutheran Church
- Premier Payee
- Iowa Methodist Hospital
- United Way of Iowa
- Central Iowa Works
- DART
- Iowa Workforce Development
- Evelyn K Davis Center
- Iowa Coalition For Integrated Employment
- Iowa DD Council
- APSE
- Momentum
- Westside and Downtown Des Moines Chambers
- Epilepsy Foundation
- Children's and Families of Iowa
- Counseling Associates of Central Iowa
- IowaAble
- Raine Recruiting
- Iowa Department of Education
- Des Moines Food Pantries
- New Beginnings counseling
- Broadlawns
- IMPACT
- Next Step Counseling
- Iowa Employment Solutions
- Eychaner Foundation
- MidIowa Boy Scouts Troup
- xBk Live

# COMPLETE MISSION OF HOPE AGENCY DES MOINES

At HOPE Agency, we believe in providing holistic care for children and adults who have special needs. Participants and their families choose a direct support professional who helps participants strengthen important skills such as meal preparation, housekeeping, socializing, and budgeting. By customizing services to meet the unique needs of every participant, while collaborating with families to optimize resources, we empower participants on their pathway toward greater independence.

## HOW YOU CAN HELP

- **Donate your time!**
  - HOPE has several opportunities to give the gift of time to help with our mission. Contact the HOPE office for more information!
- **Donate your resources!**
  - Medicaid reimbursement does not cover the costs to provide quality services. Every donation helps to allow HOPE to continue to support individuals be productive, independent members of society.
- **Work for HOPE!**
  - There is always a great need than we have manpower to support. If you have a passion in helping others find success, HOPE needs you! You can apply online at: <https://www.hopeagencydsm.org/join-hopes-team.html>

### Board of Directors

Rick Young

Eric Sitzmann - President

Lindsey Ludwig Secretary/Treasurer

Ty Doggett Vice-President

Alyssa Burnett

Joseph Pearson

Dani Smid

Michael Each

Kristi Sterling

Chris Benda

Sheldon Leazer

### Core Tenets

Passion  
Purpose  
Persistence  
Proactivity

By offering applicable and consistent training, HOPE is committed to finding and utilizing everyone's strengths and offers a career pathway.

In using technology, HOPE looks for efficiencies to reduce burnout and redundancies so more dollars can be put towards livable wages.

### Characteristics of HOPE Agency

Advocate  
Engaged  
Innovative  
Collaborative

Thanks so much for reading our 2023 update! If you would like any further information, please feel free to call 515-331-4142 or send an email to [AmyWM@hopeagencydsm.org](mailto:AmyWM@hopeagencydsm.org).