

HOPE AGENCY



ANNUAL REPORT
FOR 2025



MESSAGE FROM HOPE AGENCY

This year has been one of growth, opportunity, and transformation for our organization and the individuals we support. Every day, we work alongside people with special needs to build the skills, confidence, and connections necessary to live more independent and fulfilling lives. At the same time, we are excited to celebrate the growth of PawsAbilities. This initiative not only provides a valuable service to the community but also creates hands-on employment and skill-building opportunities.

Our mission is to support individuals with special needs in achieving independence, securing meaningful employment, and living full, connected lives within their communities. We continue to focus on person-centered supports that help individuals develop daily living skills, confidence, and autonomy.

This year individuals in our programs:

- Increased independent living skills
- Participated in community activities and social groups
- Developed stronger self-advocacy and decision-making skills

Community Employment: Meaningful work is a powerful path to independence and self-confidence. Our employment services helped individuals:

- Develop job readiness skills
- Participate in workplace training
- Secure and maintain community employment
- Build relationships with local employers

Our Impact: Because of your support, we are helping individuals:

- Gain independence
- Find meaningful work
- Build community connections
- Experience greater confidence and purpose

Every milestone—large or small—represents a step toward a better life.

Looking Ahead: As we move into the coming year, we are focused on:

- Expanding employment opportunities
- Strengthening community partnerships
- Growing PawsAbilities to include training
- Continuing to provide high-quality, person-centered support

Our work is only possible because of the generosity and dedication of our supporters. Thank you to our donors, volunteers community partners, staff, families, and most importantly, the individuals we serve, who inspire us every day.

Together, we are building a more inclusive community.

AMY WALLMAN MADDEN

Co-Founder

COMPLETE MISSION OF HOPE AGENCY DSM

At HOPE Agency, we believe in providing holistic care for adults who have special needs. Participants and their families choose a direct support professional who helps participants strengthen important skills such as meal preparation, housekeeping, socializing, and budgeting. By customizing services to meet the unique needs of every participant, while collaborating with families to optimize resources, we empower participants on their pathway toward greater independence.

Core Tenets

Passion
Purpose
Persistence
Proactivity

Characteristics of HOPE Agency

Advocate
Engaged
Innovative
Collaborative

By offering applicable and consistent training, HOPE is committed to finding and utilizing everyone's strengths and offers a career pathway.

In using technology, HOPE looks for efficiencies to reduce burnout and redundancies so more dollars can be put towards livable wages.



HOPE Services

- Supported Community Living
- Supported Employment
- Job Development
- Day Habilitation

Board of Directors

President: Eric Sitzmann	Joseph Pearson
Secretary/Treasurer: Lindsey Ludwig	Kristi Sterling
Rick Young	Chris Benda
Alyssa Burnett	Katie Roth
Wes Camp	Marcus Fricke

PARTNERSHIPS AROUND THE COMMUNITY

Employment Partners

- Adventureland
- Aero Service Group
- Alphabet Academy
- Applebees
- Athene
- B-bops
- Calvin Manor
- Candle Bar DSM
- Canine Country Club
- Capital City Fruits
- Church of the Brethren
- Culvers
- Dave and Busters
- Des Moines Golf & Country Club
- Dewey Ford
- Dowling High School
- Earl May
- Fareway
- Fazoli's
- Giordano's
- Goodwill of Central Iowa
- Heritage Building
- Home Depot
- Hy-vee Industries
- IHOP
- Iowa Events Center
- Johnston School District
- Lincoln High School
- Lowes
- Marshall's
- McDonald's
- Menards
- Mercy Hospital
- Pet Supplies Plus
- Pizza Ranch
- Price Chopper
- Raising Canes
- Raygun
- Ross
- Scheels
- Sodexo Inc
- Target
- TJ Maxx
- Traditions Children Center
- Triple B's
- Unity Point
- Urbandale Library
- Wesley Life
- West Side Early Education
- Yellowbrick Road

Community Partners

- DMACC
- IowaAble
- YMCA
- xBk Live
- Premier Payee
- Iowa Methodist Hospital
- United Way of Iowa
- DART
- Iowa DD Council
- APSE
- Momentum
- Ankeny Chamber
- Uptown Ankeny
- Ankeny Animal & Avian Clinic
- Iowa Department of Education
- Des Moines Food Pantries
- Small Town Exchange
- St. James Lutheran Church
- Iowa Coalition For Integrated Employment
- Rising Sun Church
- Bowlerama
- Enabling Gardens
- Metro Libraries
- Positive Behavior Support Network
- Ankeny Futures
- BHHS First Realty
- Iowa Workforce Development
- Cottontail
- Polk County Health Services
- Iowa Total Care
- Wellpoint
- Community Foundation of Greater Des Moines
- Holmes Murphy
- West Bank
- Veridian Credit Union
- Greenstate Credit Union
- Insurance Station
- Logan Contractors
- Brownwinick
- Dickinson, Bradshaw, Fowler & Hagen Law Firm
- Individual Donors
- Neighborhood LTC
- Prairie Meadows
- John Deere

PAWSABILITIES

At PawsAbilities, our primary goal is to create a positive and structured daycare environment for your furry friends. We believe that dogs thrive in an engaging setting where they can learn good manners and boundaries. Through fun activities designed to promote impulse control and social skills, we ensure a safe and enjoyable experience for all dogs in our care.



Structured Daycare

- Creates a positive daycare environment for your furry friends!
- Teaches good manners and boundaries through fun and engaging impulse control games.
- Group settles promote calmness in a social setting.

Volunteer Program

As a volunteer at PawsAbilities, you'll have the opportunity to stand in daycare, interact with our dogs, and help create a fun and enriching environment for them. You'll assist with cleaning kennels, making lick mats and other enrichment activities, and even get creative by painting tires and building fun structures like tunnels for the dogs to enjoy. It's a great way to gain hands-on experience while contributing to the well-being of our furry friends!

At PawsAbilities, we understand the importance of supporting local initiatives. By choosing our doggy daycare and grooming services, you are not only providing your pet with a nurturing environment but also contributing to a broader mission of empowerment and support. Together with HOPE Agency, we are making a positive impact, helping to create opportunities for individuals and enriching the community as a whole.



HOW YOU CAN HELP

- **Donate your time!**

- HOPE has several opportunities to give the gift of time to help with our mission.
- Assist with our HOPE Athletics teams
- Come volunteer at our annual 5k, Battle of the Bands events, or sports banquet
- Volunteer your time at PawsAbilities

- **Donate your resources!**

- Medicaid reimbursement does not cover the costs to provide quality services. Every donation helps to allow HOPE to continue to support individuals be productive, independent members of society.
- Attend one of our many fundraisers throughout the year
- Check out our Amazon Wishlist for specific needs

- **Work for HOPE!**

- There is always a great need than we have manpower to support. If you have a passion in helping others find success, HOPE needs you! You can apply online at:
<https://www.hopeagencydsm.org/join-hopes-team.html>

- **Participant Testimonials when asked about their providers!**

- "They are a wonderful human being who goes above and beyond, very accommodating!"
- "She is really good with communication and always there if I need anything."
- "They have advocated many times on my behave and are very helpful"
- "She is awesome, she has been a blessing."



Thanks so much for reading our 2025 update! If you would like any further information, please feel free to call 515-416-4289- or send an email to Amywm@hopeagencydsm.org.